

THE TELL US YOUR STORY PROJECT

The background of the entire page is a stylized illustration of a winding road with yellow dashed lines on a blue surface, set against a landscape of green hills and a blue sky with white clouds. Several road signs are placed along the road: a yellow diamond sign with a black arrow pointing left, a white rectangular sign with a black question mark inside a red circle, and a white rectangular sign with a black arrow pointing right inside a red circle. A large white speech bubble is positioned in the upper center, and two smaller speech bubbles, one yellow and one pink, are in the lower center. At the bottom, there are silhouettes of six people in various colors (green, blue, purple, orange, red, yellow).

What you told us

We provide care and support to family and friends

We've been on the move a lot, changing homes and schools.

What you told us about services

We asked you about the services you have used, what has been helpful and what you would change.

Moving a lot means finding new supports.

You told us that the best services help no matter what.

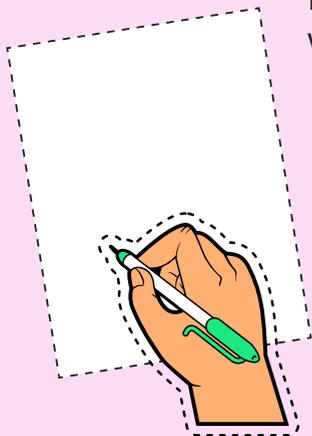
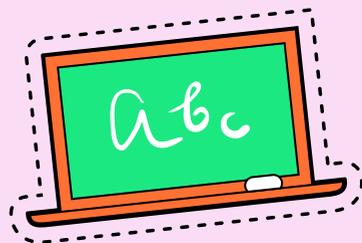
You told us that there wasn't much support to help you fit all the pieces together – you needed lots of different types of services and all had different eligibility rules.

The best workers understand you and care about you.

It made a big difference when someone helped you get all the support you needed in one place.

It might be help with forms, with finding you a bed, or connecting you with a course or a job.

Many of you said services could be complicated, confusing and frustrating. But you knew a lot about how to manage and get by when things were tough.



Your feedback on the project

Many of you told us that the website was a bit boring.

So, we've made a few changes:

You suggested changing the logo to two groups of people.



You thought the colours should be more vibrant.

You weren't sure about the photos on the website. So now we are using graphics instead.

We also asked what you thought about telling your story in this way.



You thought the questions were okay and didn't mind telling us your story, but sometimes it was an emotional experience.

We'd like to know what you think of this summary.

Leave a comment on the website
<http://tellusyourstory.sprc.org.au>

Call us on **1800 617 138**



What is the project again?

'Tell us your story' is a research project about young people's experiences of finding and using support and how policy and services can better meet their needs. It draws on young people's life stories.



The study is run by researchers at the University of New South Wales. It is funded by an Australian Research Council Linkage Grant and supported by Uniting, Mission Australia, and NSW FACS.

Talking to you people

So far we've spoken to 44 young people aged between 14–26 years who have had contact with multiple services. About half live in Sydney and others live in different parts of NSW.

We plan to talk to everyone again in 6 to 12 months.



Young people as advisors

We have asked all of you to take on the role of research advisors and provide input and feedback on key aspects of the research process. We plan to run workshops with you to talk about how we use your stories.

**Remember
what you
have told us
will be kept
confidential.**

